

Cancel Insert Save Delete First Prev Next Last New Contact Apply Assignment Rules Release Actions Inquiries

Case Summary

Reference Nbr : 000003 Customer ID : ANTUNSWEST Antun's of Westchester
 Status : New Open Location ID : MAIN Severity : Medium
 Case Class ID : * SOFTWARE Contract ID : Priority : Medium
 Date Reported : 5/22/2009 10:54 AM Contact ID : Hahn James , Mr. Workgroup :
 Subject : * Client did not receive software update sent via mail Owner :

Case Details Tasks and Events Activity History Other Information

Attributes

- Operation System

- Software Product

- Applicaition Name

- Version Of Software

- Asset ID

Init Response : Promised : * 5/22/2009 10:54 AM
 Last Activity : 5/22/2009 10:56 AM SLA Limit : * 5/22/2009 10:54 AM
 Resolution Date :
 Time Estimated : Billable
 Work Hours : 0 days 0 hrs 0 mins Billable Time : 0 days 0 hrs 0 mins
 Overtime : 0 days 0 hrs 0 mins Overtime Billable : 0 days 0 hrs 0 mins

Description :